

February 3, 2005

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Dear Mike & Jeff:

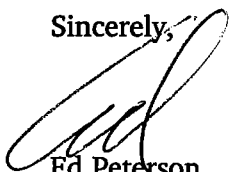
As our company closes out its second record year after reorganization I would like to take a moment to thank you for the guidance you provided to us when things were not looking quite so bright. Two and a half years ago, we were struggling to make a profit, we had a tremendous amount of debt and I frankly did not have the confidence that we were on the right track to make the kind of operating income that I knew was possible.

Your recommendation that all of our children and their spouses had to leave the business was one of the toughest decisions Pat and I have ever had to make, both as parents and as business owners. The merits of the business issues that you presented, coupled with your compassion and empathy for our family, helped us make these tough decisions. These were difficult times for our family since support for your recommendations was not unanimous. In the end, we did what we had to do and, thankfully, it has all worked out much better than I could have imagined!

At 20% plus operating income our business has never been so profitable, our debt is now negligible. The equity value that we are creating in the company does and will provide economic independence and wealth for our children and theirs. The family has also come together very nicely over the past two years. They are active in the Loyola Family Business Center with an owners group that is not involved in operating management. Everyone has other pursuits and our family relationships are as strong as ever.

You have provided our company and my family with a great service and we will always appreciate what your advice accomplished for us. Thank you.

Sincerely,



Ed Peterson  
Chairman of the Board

EHP/bwt