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January 3, 2005

Mr. Jeff Vogelsang  
Managing Partner  
Promontory Point Partners, LLC  
5537 S. Hyde Park Blvd.  
Chicago, IL 60637

Dear Jeff:

It has been over four years since we last worked together and I wanted to let you know that my company continues to do well and that your influence and guidance has not been forgotten. In a family business, it is not always just about the money or maximizing profits. Sometimes we prefer to focus on maintaining a culture and preserving the legacy that my father began and I am continuing.

While the decisions that I had to make in the past were not easy, I know that they were the right ones and I appreciate your counsel in helping me come to them. Your patience and understanding of the goals of my family are greatly appreciated. It was not always "peaches and cream" to go through our situation but I do appreciate that you spent the time to listen and that you did care about my goals and not just about getting the bank's money back. I fear that other consultant's may not have provided the same level of care that you did and I want you to know that it was important to me.

The guidance that you provided has also helped to shape how I continue to lead as the CEO of this company. It seems that there are plenty of people willing to give me advice on how to run my business. There are too few who I actually care to heed over the long term.

I wish you the best of luck with Promontory Point Partners and I have every confidence that your future clients will feel the same.

Sincerely,

A handwritten signature in black ink, appearing to read 'Michael Musgrave', written in a cursive style.

Michael Musgrave  
Chairman & CEO